




**User Manual: Setting Up EU-fin  
Coordinator**

**Product: EU-fin - FP7  
Version: November 2009**

**Icons:**

<u>Icon</u>	<u>Meaning</u>
	An important remark

**Typographic Conventions:**

<u>Writing style</u>	<u>Meaning</u>
'Example » Example'	The menu and submenu item of the coordinator menu.
<Example>	A button in EU-fin
'Example'	A link in EU-fin

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## 2. Introduction

You have chosen to use EU-fin to support the financial management and reporting of an fp7 project. After creating your project interface in EU-fin, this will streamline a number of administrative processes and the management.

### 2.1. *Introduction to EU-fin*

The EU-fin system has two 'entrances', namely the Coordinator menu and the Beneficiary menu, both connected to the same database. In the coordinator menu a number of project specific parameters are entered, like periods, work packages and beneficiary information. This makes EU-fin fully adapted to the situation of your project.

On the basis of these parameters the beneficiary menu is created, such that a beneficiary finds a tailor-made menu. After log in, the beneficiary finds only the necessary information.

In the beneficiary menu, the financial contact person of a beneficiary can enter the financial planning of the budgets, the actual costs that are made and an explanation of these costs. The Form C calculations are generated by the system.

In the coordinator menu you will find a number of other useful functionalities, like payment administration, form C administration and necessary reports.

### 2.2. *How to use this coordinator manual*

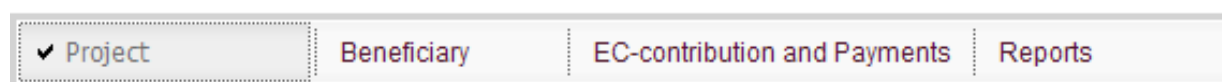
The main section of this manual is divided in two parts, in the first part you will find a quick guide on how to set up EU-fin, in the second part a more extensive description is given. Furthermore a chapter on troubleshooting is covering the frequently asked questions to help the coordinator overcoming most problems that can be encountered.

### 2.3. *Log-in*

You have received your log in information (User name and Password). Go to the EU-fin website by using the link: <http://www.eufin-fp7.com> and click <Coordinator Menu>. Enter your username and your projects will appear, then select the right project from the drop down box. Enter your password and click <Login>.

### 2.4. *Navigation*

You will enter the coordinator menu on the 'project' page. On top of each page you will find the navigation panel.



Click on the titles to navigate through the coordinator menu. After clicking on one of these titles a submenu will appear on the left side.

### 2.5. *Session time*

EU-fin will automatically close after 1 hour of inactivity, all non-saved data will then be lost. Therefore it is important to save the information you entered regularly.

## 3. Setting up EU-fin

### 3.1. Introduction

The setting up of EU-fin is done mainly by the information in the 'Grand Agreement Preparation Form' and the 'Description of Work'. After setting up all changes in the project or consortium can be updated in EU-fin, to keep the system adjusted to the project situation.

### 3.2. Important issues before starting

Be careful when changing settings and parameters after the beneficiary menu has been created and partners have started entering budgets or costs. Deleting parameters may result in a loss of these entered budgets and costs. EU-fin prevents the deleting of for example work packages and periods, when budgets and costs have been entered. Remove the budgets first, before removing links, beneficiaries, work packages or periods.

### 3.3. Step-by-step guide to create the project interface

1. ['Project » Project information and parameters'](#)

Enter or choose the project specific parameters, we advice to use work package level in all cases, since it is an EU-requirement to report on this level.

2. ['Project » Periods'](#)

Create the necessary periods

3. ['Project » Type of Expenditures'](#)

The following type of expenditures are already created: 'Personnel costs', 'Subcontracting' and 'Indirect costs'. Define the subcategories of the cost type 'Other direct costs', for example 'Travel', 'Equipment' etc

4. ['Beneficiary » Insert Beneficiary'](#)

Create the beneficiaries

5. ['Project » Insert Users'](#)

Insert the necessary users per beneficiary; namely scientists, financial officers and work package leaders

6. ['Project » Work Package'](#)

Create the necessary work packages

7. ['Beneficiary » Insert Link Beneficiary to Work Package'](#)

Link the beneficiaries to the work packages they are working on

8. ['EC Contribution and Payments » Insert Beneficiary Contribution per Activity'](#)

Insert the planned EC-contribution per activity for each beneficiary

9. ['Beneficiary » Create Beneficiary Menu'](#)

Click <Create> to create the beneficiary menu

10. ['Beneficiary » Go to beneficiary menu'](#)

Select the beneficiary from the drop down box and click <Beneficiary Menu>



The beneficiary menu that is accessed from the coordinator menu is not the same as the beneficiary menu that the beneficiaries see after log in. To access the beneficiary menu for beneficiaries, go to the link [www.eufin-fp7.com](http://www.eufin-fp7.com) and click <Beneficiary menu>.

Optional:

11. ['Project » Insert Project Module'](#)

Create the necessary modules

12. ['Beneficiary » Addresses'](#)

Insert the addresses of the beneficiaries

13. ['Beneficiary » Communication'](#)

Insert the main e-mail addresses, fax number, phone number or website per beneficiary

## 4. Technical information

This chapter contains more technical information on how to create the coordinator menu, it is a comprehensive explanation of the 14 steps to create the beneficiary menu described in the previous chapter.

### 4.1. Log in facilities

#### 4.1.1. Log in

Go to the EU-fin website by using the link: <http://www.eufin-fp7.com> and click <Coordinator Menu>. A pop up will appear:



Your log-in information has been send to you by e-mail, contact the [helpdesk \(eufin@navigator-eu.com\)](mailto:helpdesk@eufin@navigator-eu.com) if you haven't received this e-mail.

The procedure for log in:

1. Username  
Enter your username and press enter, your projects will appear
2. Project  
Select the right project from the drop down box
3. Password  
Enter your password

Click <Login> and you will enter the Coordinator menu

#### 4.1.2. Change login information (password and e-mail address)

Click <[Change login Information](#)>, a new window will pop up:



**To change your password:**

1. Username  
Enter your user name
2. Old password  
Enter your old password
3. New password  
Enter your new password
4. Confirm new password  
Enter your new password

Click <Change Password> to save your new password

**To change your e-mail address:**

1. Username  
Enter your user name
2. Old E-mail address  
Enter your old e-mail address
3. New E-mail address  
Enter your new e-mail address
4. Confirm new E-mail address  
Enter your new e-mail address

Click <Change E-mail> to save your new e-mail address

**4.1.3. 'Recovery Password'**

To recover your password, click on <recovery password> and the following pop-up will appear:

The image shows a web form titled 'EU-fin' with a subtitle 'Forgotten password'. It contains two input fields: 'Username' with the value 'boer001' and 'E-mail' with the value 'Hans.deboer@email.com'. A 'Submit' button is located at the bottom right of the form area. The form is enclosed in a light blue border and has a light yellow background.**The procedure for recovering your password:**

1. Username  
Enter your username
2. E-mail  
Enter your e-mail address.

Click <Submit> to submit your information. Your password will be send to you in an instant (possibly delayed by your e-mail server)



## 4.2. Menu 'Project'

### 4.2.1. 'Project » Project information and parameters'

The first step in creating the project interface in EU-fin is entering the general project information like the project name and contract number. Furthermore a number of project parameters have to be defined.

The procedure for defining the project information:

1. Acronym

Enter the short name of the project

2. Description

Enter the full project title

3. Project type

Choose the project type of this project, EU-fin's set up is different for each type. You can choose from the following types:


<u>CP</u>	Collaborative Project
<u>CP-CSA</u>	Combination of Collaborative project and Coordination / Support Actions
<u>CSA</u>	Coordination / Support Actions
<u>NoE</u>	Network of Excellence
<u>CA</u>	Coordination Action
<u>CSA-CA</u>	Combination of Collaborative project and Coordination Action

4. Contract number

Enter the project number of this project

5. EC-Contribution

Enter the total EC-contribution of your project.

 This number is for informational purpose only. It is not used anywhere in the system

6. Start date and end date


Type the date (dd-mm-yyyy) or choose the right date from the calendar by clicking on 

#### 7. Budget level

The budget level is the main setting for the structure of the beneficiary level. Choose the right level from the drop down menu, you can choose from the following levels:

Work package: In the beneficiary menu the partners will report their data per work package. This is the most detailed level and provides the most information for the coordinator and thus the European Commission

Beneficiary: In the beneficiary level the partners will only report their data per activity type.

 We advice to use work package level in all cases, since it is an EU-requirement to report on this level. Only choose beneficiary level when specifically demanded by your EU-officer.

#### 8. Indirect cost calculations

This setting defines the way the indirect cost are dealt with in the beneficiary menu. Choose the right setting from the drop down menu, you can choose from the following settings:

Advise: When using this setting, the calculated indirect costs are shown as an advise to the beneficiaries. Beneficiaries can use this calculated number or change it.

No advise: When using this setting there is no advise given for the indirect costs.

#### 9. Whole duration closed

This setting defines the way the whole duration column in the beneficiary menu is dealt with. In the whole duration column the budget for the whole project is set out. You can choose from the following settings:

Yes: In the beneficiary menu the beneficiaries can only enter budgets per period. The whole duration column is accessible only to the coordinator from the coordinator menu.

No: The beneficiaries can enter the whole duration budgets, and the budgets per period.

Click <Save> to save the entered information and settings.

#### 4.2.2. 'Project » Documents'

Document type
Meeting

File
Browse...

Description

Save

Project documents				
#	View	Filename	Type of document	Description
Edit Delete	View	Checklist before inviting partners to EU-fin.doc	Financial	Please check this first
Edit Delete	View	Manual project cost reporting with EU-fin FP7 Standard.doc	Meeting	Manual Project cost reporting

New! Upload documents into EU-fin. These documents are shown in the beneficiary menu and can be viewed by your partners.

#### The procedure for uploading documents:

##### 1. Document type

Choose the type of document from the drop down box

## 2. File

Browse the file that needs to be uploaded. Click <Browse> and search the file on your computer

## 3. Description

Enter a description of the uploaded file

Click <Save> to save the uploaded file. A list of uploaded files is shown in the table below.

### 4.2.3. 'Project » Periods'

The reporting periods of the project need to be defined.

#### Procedure for inserting periods

When inserting periods, click on <New row>. Enter or choose the following information:

#### 1. Period number

Choose the period number from the drop down menu

#### 2. Name

Enter the name of the period, for example 'reporting year x' or 'period x'

#### 3. Start date and End date

Type the date (dd-mm-yyyy) or choose the right start and end date from the calendar

#### 4. Start month and End month

Type the month number or choose from the drop down box

#### 5. Status

The following settings can be chosen from the drop down box:

Open: Beneficiaries can enter or adjust budgets for this period in the beneficiary menu


Closed: The period is closed, only the coordinator can enter or adjust budgets

Click <Save> to save the entered information, the inserted period will be shown in the table below.

List of Project periods							
#	Period no.	Name	Start Date	End Date	Start Month	End Month	Status
<a href="#">Edit</a> <a href="#">Delete</a>	1	Period 1	01/01/2010	31/12/2010	1	12	Open
<a href="#">Edit</a> <a href="#">Delete</a>	2	Period 2	01/01/2011	31/12/2011	13	24	Open
<a href="#">Edit</a> <a href="#">Delete</a>	3	Period 3	01/01/2012	31/12/2012	25	36	Open

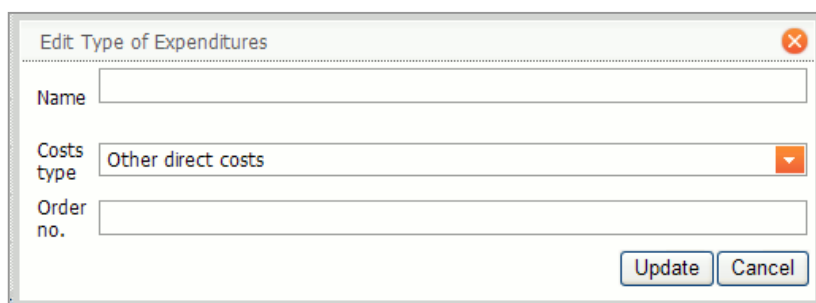
#### 4.2.4. 'Project » Type of Expenditures'

Three types of expenditures are already inserted in EU-fin, namely 'Personnel Costs', 'Subcontracting' and 'Indirect Costs'. The type of expenditures 'Other direct costs' needs to be added. One can choose for one category 'Other direct costs' or make a division into more categories, for example 'Travel' and 'Equipment'.

 On the Form C all the sub-categories of other direct costs will be aggregated to one group.

#### The procedure for defining the 'Other direct costs':

When inserting Type of expenditures, click on <New row>.



Enter or choose the following information:

1. Name

Type the Name, for example 'Other direct costs' or 'Travel and subsistence'

2. Cost type

The cost type is automatically set to 'Other direct costs'

3. Order no.

Enter the order nr. (location) of the type of expenditure

Click <Update> to insert the type of expenditure, the type of expenditure will be shown in the table below.

#### 4.2.5. 'Project » Modules'

Modules can be used to cluster work packages. After creating a module, it can be appointed to a work package. In the reports created by EU-fin, the work packages are grouped per module.

The use of modules enables you to create another aggregation level. Work packages are the inserted at 'Project » Modules' and tasks are inserted at 'Project » Work packages'. The beneficiaries can now report their budgets and costs per tasks.

Type of expenditures

List of type of expenditures				
#	Name	Costs type	Order no.	
<div>EditDelete</div>	Personnel costs	Personnel costs	1	
<div>EditDelete</div>	Subcontracting	Subcontracting	2	
<div>EditDelete</div>	Travel	Other direct costs	3	
<div>EditDelete</div>	Consumables	Other direct costs	4	
<div>EditDelete</div>	Other direct costs	Other direct costs	5	
<div>EditDelete</div>	Indirect costs	Indirect costs	6	
<div>New row</div>				

The procedure for inserting modules:

When inserting Modules, click on <New row>. Enter or choose the following information.

1. Module no.

Choose the module number from the drop down box

2. Name

Enter a description of this module

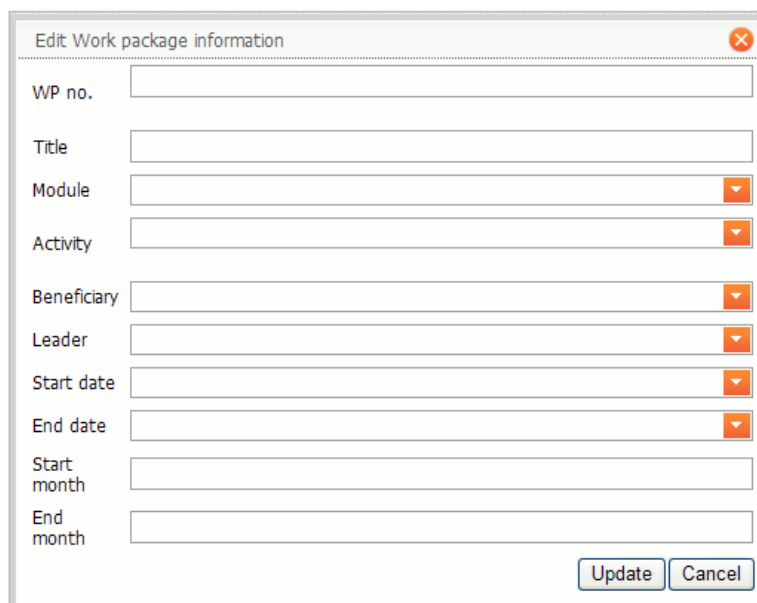
3. Coordinator

Enter the name of the coordinator of this module

Click <Insert> to insert the module. The module is displayed in the table below.

List of project modules			
#	Module no.	Name	Coordinator
<div>EditDelete</div>	1	Module 1	Pierre Vladimir
<div>EditDelete</div>	2	Module 2	François de Marseille
<div>New row</div>			

#### 4.2.6. 'Project » Work Package'



Edit Work package information

WP no.

Title

Module

Activity

Beneficiary

Leader

Start date

End date

Start month

End month

**The procedure for inserting work packages:**

When inserting work packages, click on <New row>. Enter or choose the following information.

1. Work package number  
Enter the number of the work package
2. WP Title  
Enter the title of the work package, you can start with 'wp 1: ...'
3. Module  
If necessary, select the module from the drop down box
4. Type of Activity  
Select the type of activity from the drop down box
5. Lead beneficiary  
Select the lead beneficiary (or part of beneficiary) from the drop down box
6. Leader  
Select the right work package leader from the drop down box
7. Start date  
Choose the right start date from the drop down menu
8. End date  
Choose the right end date from the drop down menu
9. Start month  
Enter the start month (number) of this work package
10. End month  
Enter the end month (number) of this work package

Click <Update> to save the entered information

## Work Package

List of Work Packages										
#	WP no.	Title	Module	Activity	Beneficiary	Leader	Start date	End date	Start month	End month
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	WP 1	Work package 1	Module 1	RTD	01: Beneficiary A	Wieldraaijer Lia	01/01/2010	31/12/2010	1	12
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	WP 2	Work Package 2		RTD	01: Beneficiary A	Wieldraaijer Lia	01/01/2010	31/12/2012	1	36
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	WP 3	Work Package 3		Managemer of the consortium	02: Beneficiary B	Groot: Henk	01/01/2010	31/12/2012	1	36
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	WP 4	Work package 4	Module 2	Demonstrati	02: Beneficiary	Groot: Henk	01/01/2011	31/12/2012	13	36
<input type="button" value="New row"/> <input type="button" value="Export"/>										

### 4.2.7. 'Project » Insert Users'

## Insert Users

Select beneficiary	<input type="text" value="None"/>	<input type="button" value="v"/>
First name	<input type="text"/>	
Insertion	<input type="text"/>	
Last name	<input type="text"/>	
Username	<input type="text"/>	
Select user type	<input type="text" value="None"/>	<input type="button" value="v"/>
E-mail	<input type="text"/>	
Phone number	<input type="text"/>	
Mobile phone	<input type="text"/>	
Fax	<input type="text"/>	
	<input type="button" value="Insert"/>	


Per beneficiary a number of users have to be inserted into EU-fin, namely: (1) work package leaders, (2) the person in charge of administrative, legal and financial aspects in this project (financial officer) and (3) the person in charge of scientific and technical/technological aspects in this project (scientist).

### Procedure for inserting users:


1. Select Beneficiary  
Select the organisation this user belongs to
2. First name  
Enter the first name of the user
3. Insertion  
Enter the insertion (for example "van de")
4. Last name  
Enter the last name of the user

Press 'Enter' or 'Tab' on your keyboard

5. User name

The username will then be automatically generated on the basis of the first 5 characters of the last name.  If necessary, the username can be changed. Go to 'project » Update project user' to change the username.

6. Select user type

Select the user type of this user. Choosing 'Financial', 'Scientist' or 'Other' will give this user access to the beneficiary menu. 'WP leader' will give the user access to the Work package menu of EU-fin and 'Combi financial/WP leader' will give this user access to a combination of both menu's.  WP leaders have to be linked to a certain work package, before have access to the right work package menu (Go to 'Project » Work package'). Beneficiaries have to be linked to work packages before they have access to the right menu (Go to 'Beneficiary » Insert/Update Beneficiary').

7. E-mail

Enter the e-mail address

8. Telephone (not required)

Enter phone number

9. Mobile Phone (not required)

Enter mobile phone number

10. Fax number (not required)

Enter fax number

Click <Insert> to insert the user.

#### 4.3. Menu '*Beneficiary*'

##### 4.3.1. '*Beneficiary* » *Insert Beneficiary*'

All the beneficiaries in the consortium need to be added to EU-fin. There are two types of beneficiaries that can be selected, the first type is 'Beneficiary' which is the standard type. The second type is 'part of beneficiary' which can be for example a department, faculty, institute or laboratory.

#### The procedure for adding type 'Beneficiary'

1. Beneficiary type

Choose 'Beneficiary'

2. Beneficiary Legal name



Enter the legal name of the beneficiary

Insert Beneficiaries	
Beneficiary type	Beneficiary
Beneficiary legal name	
Beneficiary short name	
Beneficiary No.	1
Status organisation	Non-profit public bodies
Indirect costs	Actual indirect costs
ICPC and lump sum funding	Yes
Legal registration number	
VAT number	
Notes	
Payment information	
Bank	
Account no.	
IBAN code	
S.W.I.F.T. ode	
Contact person	
Insert	

3. Beneficiary short name

Enter the short name of the beneficiary

4. Beneficiary number

Select the beneficiary number from the drop down box

5. Status organisation

Select the status of the organisation from the drop down box

6. Indirect costs

Select the method of calculating indirect cost from the drop down box

7. ICPC and lump sum funding

Choose 'yes' or 'no'

8. Legal registration number (not required)

Enter the legal registration number of the organisation

9. VAT number (not required)

Enter the VAT number of the organisation

10. Payment information (not required)

Enter the payment information of the beneficiary. This information can also be entered by the beneficiaries themselves in the beneficiary menu. Information entered in the beneficiary menu will be visible here.

Click <Insert> to save the entered information

**The procedure for adding type 'part of Beneficiary':**

1. Beneficiary type

Choose 'Part of Beneficiary'

2. Beneficiary Legal name  
Enter the legal name of the beneficiary

3. Beneficiary short name  
Enter the short name of the beneficiary

4. Status organisation  
Select the status of the organisation from the drop down box

5. Indirect costs  
Select the method of calculating indirect cost from the drop down box

6. ICPC and lump sum funding  
Choose 'yes' or 'no'

7. Beneficiary  
Choose the beneficiary where this part of beneficiary belongs to

8. Payment information (not required)  
Enter the payment information of the beneficiary. This information can also be filled by the beneficiaries themselves in the beneficiary menu. Information entered in the beneficiary menu will be visible here

Click <Insert> to save the entered information

#### 4.3.2. 'Beneficiary » Addresses'

In EU-fin the contact addresses of beneficiaries can be entered, this way all your project administration is centrally stored.

**Procedure for inserting beneficiary addresses:**

The screenshot shows the 'EU-fin' application interface. The top navigation bar includes 'Project', 'Beneficiary', 'EC-contribution and Payments', and 'Reports'. The left sidebar contains a menu with options: 'Beneficiary', 'Insert beneficiary', 'Update beneficiary', 'Addresses' (highlighted), 'Communication', 'Link Beneficiary to Work Packages', 'Insert Link beneficiary to Work package', 'Update Link beneficiary to Work package', 'Create beneficiary menu', 'Create beneficiary menu', 'Go to beneficiary menu', and 'Go to beneficiary menu'. The main content area is titled 'Beneficiary addresses' and shows a dropdown for 'Select Beneficiary' with '01: Beneficiary A' selected. Below this is a table with columns: '#', 'Address\_Type\_ID', 'Street', 'Number', 'Postal Code', 'City', and 'Country'. The table is empty, displaying 'No data to display'. A red circle highlights a 'New' button, and an orange arrow points from this button to the text below.

Click <New> to open a new address field. The following window will appear:

The screenshot shows the 'Beneficiary addresses' form window. It has a title bar 'Beneficiary addresses' and a dropdown for 'Select Beneficiary' with '01: Beneficiary A' selected. Below is a table with columns: '#', 'Address\_Type\_ID', 'Street', 'Number', 'Postal Code', 'City', and 'Country'. The form fields are: 'Address\_Type\_ID' (with a dropdown arrow), 'Street' (text input), 'Number' (text input), 'Postal Code' (text input), 'City' (text input), and 'Country' (with a dropdown arrow). At the bottom right are 'Update' and 'Cancel' buttons.

Fill in the necessary information and click <Update> to save the entered information

#### 4.3.3. 'Beneficiary » Communication'

Procedure for inserting beneficiary communication:

Click <New> to open a new communication field. The following window will appear:

Fill in the necessary information and click <update> to save the entered information.

#### 4.3.4. 'Beneficiary » Insert Link Beneficiary to Work Package'

After inserting the necessary work packages and beneficiaries, they have to be linked to each other. For each work package, the beneficiaries working on this work package have to be linked.

Beneficiary	Beneficiary no.
Beneficiary A	01
Beneficiary B	02
Beneficiary D	04

**The procedure for adding a link between a work package and a beneficiary:****1. Select WP**

Select the right work package from the drop down box

**2. (Part of) beneficiary**

Select the beneficiary (or part of beneficiary) that has to be linked to this work package

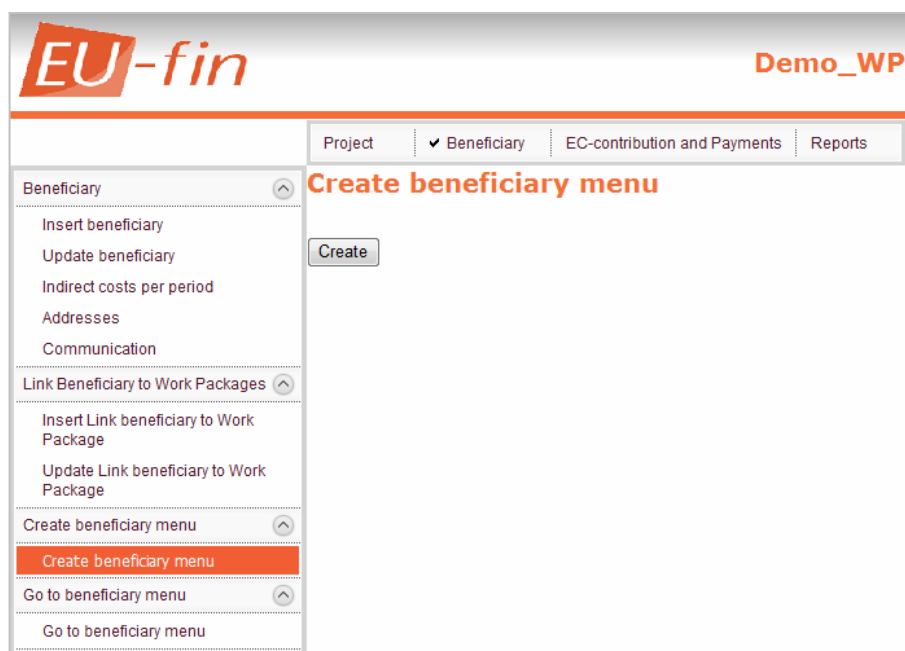
**3. Start date and End date**

The start and end date shown here are the start and end dates of the work package. Adjust the start and end dates if they differ from the start and end dates of the participation of this partner.

Click <Insert> to insert the link. Repeat step 2 & 3 for each beneficiary that has to be linked and step 1 to 3 for each work package. After selecting a work package, the beneficiaries linked to this work package are shown in the table below.

**4.3.5. 'Beneficiary » Create Beneficiary Menu'**


When all the necessary information and parameters are inserted, the beneficiary menu can be created.

**The procedure for creating the beneficiary menu****1. <Create>**

Click <Create> to create the beneficiary menu

**4.3.6. 'Beneficiary » Go to Beneficiary Menu'**

Setting up EU-fin will create a personal, tailor-made menu for each beneficiary in the consortium. The coordinator can access each beneficiary's menu from the coordinator menu.

 The beneficiary menu that is accessed from the coordinator menu is not the same as the beneficiary menu that the beneficiaries see after log in. To access the actual beneficiary menu, go to the link [www.eufin-fp7.com](http://www.eufin-fp7.com) and click <beneficiary menu>.

**The procedure for going to the beneficiary menu:****1. Choose Beneficiary**

Choose the right beneficiary from the drop down box

## 2. Beneficiary menu

Click 'Beneficiary menu' to go to the beneficiary menu

The beneficiary menu will pop-up in a new window.

The screenshot shows the EU-fin software interface. At the top, there is a logo 'EU-fin' and a user identifier 'Demo\_WP'. Below the logo, there is a navigation bar with tabs: 'Project', 'Beneficiary', 'EC-contribution and Payments', and 'Reports'. The 'Beneficiary' tab is selected. On the left side, there is a sidebar menu with options: 'Beneficiary', 'Insert beneficiary', 'Update beneficiary', 'Indirect costs per period', 'Addresses', 'Communication', 'Link Beneficiary to Work Packages', 'Insert Link beneficiary to Work Package', 'Update Link beneficiary to Work Package', 'Create beneficiary menu', 'Create beneficiary menu', 'Go to beneficiary menu', and 'Go to beneficiary menu'. The main area displays 'Beneficiary planning and cost forms' and 'Step 1: Choose Beneficiary:'. Below this, there is a dropdown menu showing '03 : Beneficiary C' and a link 'Beneficiary menu'.

## 4.4. Menu 'EC Contribution and Payments'

### 4.4.1. 'EC Contribution and Payments » Insert EC contribution per activity'

The maximum allowable EC contribution is calculated from the planned budgets per work package in the beneficiary menu. The planned EC contribution has to be entered in EU-fin for two reasons, (1) the actual EC contribution can differ from the maximum allowable and (2) the inserted EC contribution serves as a double check for the calculated maximum allowable (and therefore the inserted budgets).

The screenshot shows the EU-fin software interface with the 'EC-contribution and Payments' tab selected. The sidebar menu on the left includes options like 'Beneficiary contribution', 'Insert beneficiary contribution per activity', 'Update beneficiary contribution per activity', 'Form C information', 'Insert/Edit Form C information', 'Payment clusters', 'Insert clusters', 'Update clusters', 'Payments per beneficiary', 'Insert payments per beneficiary', and 'Update payments per beneficiary'. The main area displays 'Insert EC contribution per activity'. It includes a dropdown for 'Select beneficiary' (01: Beneficiary A), a dropdown for 'Activity' (Other activities), a text field for 'Reference' (Start budget), and a text field for 'EU Contribution' (456123). There is an 'Insert' button. Below this, there is a table titled 'List of activitie budgets'.

Activity	Beneficiary	Reference	EC contribution
Demonstration	Beneficiary A	Final budget	82350
Demonstration	Beneficiary B	Final budget	89535
RTD	Beneficiary B	Final budget	231750
RTD	Beneficiary C	Final budget	131250

The procedure for entering planned EC contribution

### 1. Select beneficiary

Select the right beneficiary from the drop down box

2. Activity

Select the right activity type from the drop down box

3. Reference

Enter a description of the entered budget

4. EU Contribution

Enter the EC contribution for this activity type

Repeat step 3 & 4 for each activity type of a beneficiary, repeat step 1 - 4 for each beneficiary in the consortium. The inserted EC contribution is shown in the table below after inserting.

## 5. Troubleshooting

### 5.1. FAQ's

#### How can I change the inserted parameters and settings?

Below every 'Insert ...' you can find 'Update ...'. Select the parameter you want to change, update the information and save the updated information. A pop up will appear to confirm the action.


#### I forgot my password

Go to the EU-fin's '[recover password facility](#)' to recover your password. 


#### I have lost my log-in information

Contact the [helpdesk](#) (eufin@navigator-eu.com)

#### The right activity type cannot be selected from the drop down box

You might have selected the wrong project type for this project. Go to '[Project » Project information and parameters](#)' to change the project type. 

#### I have updated parameters and settings, however in the beneficiary menu these settings are not updated

The beneficiary menu has not yet been updated, go to '[Beneficiary » Create beneficiary menu](#)' and click <Create>. 

### 5.2. Helpdesk

The helpdesk is available for any other question not in this user manual. Send an email to eufin@navigator-eu.com. Please state your project name and describe your problem (including exactly where in the system you encountered the problem).

Print screens can be used for additional information, click print screen (on your keyboard) to make a snapshot of your screen, paste the snapshot into Word (or any other text program) and include this in your mail. The more information you include in your e-mail, the faster we can solve your problem!

Helpdesk:

E-mail: [eufin@navigator-eu.com](mailto:eufin@navigator-eu.com)

Tel: +31 (0)6-33049233